



LION'S WOOD BANQUET FURNITURE

502 South Mount Street, Baltimore, MD 21223



443-763-3620

WARRANTY INFORMATION



Info@lwbanquetfurniture.com



www.lwbanquetfurniture.com



Lion's Wood 1 Year Limited Warranty

Lion's Wood Banquet Furniture ("LW") hereby warrants to the original buyer ("You") that its goods are free from manufacturing defects (workmanship and/or material) and will either repair or replace defective product(s), at LW's sole option, for a period of one (1) year from the date of delivery to You in accordance with the terms and conditions set forth below. Induction holding and cooking units feature a 1-year limited warranty on manufacturing defects.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED AND EXCLUDED, AND THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

The Following are NOT covered by this warranty:

1. Damage or defects arising from or related to ordinary wear and tear.
2. Damage or defects arising from or related to lack of routine maintenance, improper maintenance, improper storage, or improper use. You must care for and maintain the product(s) in strict accordance with the most current care and maintenance procedures found at www.lwbanquetfurniture.com.
3. Any modification(s) to the product(s), unless such modification(s) are expressly authorized by LW in writing and performed in strict accordance with the instructions, procedures, techniques, or directions which may be provided by LW.
4. Damage or defects arising from or related to shipping or transportation. You are responsible for thoroughly inspecting the product(s) immediately upon taking delivery of the product(s). In the event of shipping damage, You must describe such damage on the bill of lading, take multiple date and time-stamped photos of the damage, and immediately notify LW. In such case, You must also initiate a claim with the shipper, who shall be solely responsible for such damage.
5. Damage or defects arising from or related to final assembly or maintenance.
6. Damage or defects arising from or related to accidents, abuse, neglect, or misuse.
7. Stone tops are warranted for defects in material only, provided that those defects are not the result of naturally occurring variations or irregularities. Damage or defects arising from or related to impacts, aggressive use, staining, scratching, heat, water, or neglect, are not covered by this Warranty.
8. Consequential, incidental, minor or indirect damages are expressly excluded from this Warranty.
9. Your costs to remove, reassemble, or reinstall the product are expressly excluded from this Warranty.

ALL PRODUCTS PROUDLY DESIGNED AND MANUFACTURED IN BALTIMORE, MD, USA



If the original buyer of the product is not the end-user of the product, this Warranty shall be transferable to such end-user and such end-user shall be referred to as “You” herein, however, this Warranty shall commence on the date that the product is delivered to the original buyer.

If the product includes equipment or parts which are covered by a 3rd party manufacturer warranty, such warranty shall be transferred to You, and such equipment or parts are expressly excluded from this Warranty.

In the event of a Warranty claim, LW shall be entitled to inspect the product which is the subject of the claim as part of its determination of the validity of the Warranty claim. Refusal to allow LW to inspect the product shall result in the immediate denial of the Warranty claim. It is your responsibility to contact LW in the event of a claim and to provide LW with all information required by LW with respect to the claim. We advise all purchasers to retain invoices and shipping/delivery documentation for a minimum of one (1) year for Warranty purposes.

Thank you for choosing Lion’s Wood!

